



FSMTC Headquarters • Post Office Box 1210 • Pohnpei, FM 96941  
 Phone + 691 320 2740 • Fax + 691 320 2745 • <http://www.telecom.fm> • [customerservice@mail.fm](mailto:customerservice@mail.fm)

ORDER NO:	
CSR NAME:	
CUSTOMER KEY VALUE:	
SUBSCRIPTION NO:	
DATE:	

<input type="checkbox"/> New	<input type="checkbox"/> Existing
<input type="checkbox"/> Landline Phone	<input type="checkbox"/> Long Distance
<input type="checkbox"/> Internet	<input type="checkbox"/> BUNDLE

<b>CUSTOMER INFORMATION</b>		Subscriber Name: Company or Last, First, MI		Identification: FSM SS#	
Physical Address: Village, Municipal, Apartment, State, Description		Palikir		US SS#	
Billing Address: P.O. Box Number, Street, City, State, Zip Code or Pickup		P.O. Box PS-2		Driver's License #	
Employer's Name:		Employer's Address:		Passport #	
Contact Name / Title: Edward Albert		Phone: 320-2865	Cell:	Fax:	E-Mail:
I authorize FSMTC to obtain, verify and use credit information concerning me or the business from any source.				Customer's Initials	
The Customer Service Representatives ("CSR") acknowledges that he/she has verified the customer's ID and credit.				CSR' Initials	

**LANDLINE / LONG DISTANCE**

Service Request: <input type="checkbox"/> Termination <input type="checkbox"/> New Installation <input type="checkbox"/> Restore Service <input type="checkbox"/> Relocation <input type="checkbox"/> Inside Move	Line Type: <input type="checkbox"/> Single <input type="checkbox"/> Multi Line
<input type="checkbox"/> Number Change <input type="checkbox"/> Add Features <input type="checkbox"/> Add Extension <input type="checkbox"/> Remove Features <input type="checkbox"/> Record Change	
Directory: <input type="checkbox"/> Non Published <input type="checkbox"/> Published	<input type="checkbox"/> Long Distance Enable (IDD) <input type="checkbox"/> Cell Block
	<input type="checkbox"/> Inside Wire Maintenance <input type="checkbox"/> 411 Block

REMARK:

<b>INTERNET</b>	
Service Request: <input type="checkbox"/> New <input type="checkbox"/> Reconnection <input type="checkbox"/> Termination <input type="checkbox"/> Relocation	Term Commitment: <input type="checkbox"/> 1 Year <input type="checkbox"/> 2 Year <input type="checkbox"/> Other

iSPEED ADSL:																																																	
<table border="1"> <thead> <tr> <th>Home</th> <th>Kbps Downstream</th> <th>Kbps Upstream</th> <th>MRC</th> </tr> </thead> <tbody> <tr><td><input type="checkbox"/> Home Basic</td><td>256</td><td>64</td><td>\$ 33.00</td></tr> <tr><td><input type="checkbox"/> Home Standard</td><td>512</td><td>128</td><td>\$ 65.00</td></tr> <tr><td><input type="checkbox"/> Home Premium</td><td>1024</td><td>256</td><td>\$ 129.00</td></tr> <tr><td><input type="checkbox"/> Home Elite</td><td>1536</td><td>384</td><td>\$ 194.00</td></tr> </tbody> </table>	Home	Kbps Downstream	Kbps Upstream	MRC	<input type="checkbox"/> Home Basic	256	64	\$ 33.00	<input type="checkbox"/> Home Standard	512	128	\$ 65.00	<input type="checkbox"/> Home Premium	1024	256	\$ 129.00	<input type="checkbox"/> Home Elite	1536	384	\$ 194.00	<table border="1"> <thead> <tr> <th>Business</th> <th>Kbps Downstream</th> <th>Kbps Upstream</th> <th>MRC</th> </tr> </thead> <tbody> <tr><td><input type="checkbox"/> Starter</td><td>256</td><td>64</td><td>\$100</td></tr> <tr><td><input type="checkbox"/> Basic</td><td>512</td><td>128</td><td>\$200</td></tr> <tr><td><input type="checkbox"/> Standard</td><td>1024</td><td>256</td><td>\$399</td></tr> <tr><td><input type="checkbox"/> Premium</td><td>1024</td><td>512</td><td>\$479</td></tr> <tr><td><input type="checkbox"/> Pro</td><td>1536</td><td>384</td><td>\$599</td></tr> <tr><td><input type="checkbox"/> Elite</td><td>1536</td><td>768</td><td>\$718</td></tr> </tbody> </table>	Business	Kbps Downstream	Kbps Upstream	MRC	<input type="checkbox"/> Starter	256	64	\$100	<input type="checkbox"/> Basic	512	128	\$200	<input type="checkbox"/> Standard	1024	256	\$399	<input type="checkbox"/> Premium	1024	512	\$479	<input type="checkbox"/> Pro	1536	384	\$599	<input type="checkbox"/> Elite	1536	768	\$718
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ADSL Number:	Modem Serial #:	Remark:
<input checked="" type="checkbox"/> iSPEED VDSL	Global IP over T1: <input type="checkbox"/> Basic <input type="checkbox"/> Premium	Note: Separate contract is required for these services and issued by Customer Care

Primary Email Address:	<table border="1"> <thead> <tr> <th></th> <th>Download</th> <th>Upload</th> <th>MRC</th> </tr> </thead> <tbody> <tr><td><input type="checkbox"/> KABOOM GOLD</td><td>up to 20Mbps</td><td>up to 5Mbps</td><td>\$99</td></tr> <tr><td><input type="checkbox"/> KABOOM SILVER</td><td>up to 15Mbps</td><td>up to 4Mbps</td><td>\$75</td></tr> <tr><td><input type="checkbox"/> KABOOM BRONZE</td><td>up to 10Mbps</td><td>up to 3Mbps</td><td>\$49</td></tr> </tbody> </table>		Download	Upload	MRC	<input type="checkbox"/> KABOOM GOLD	up to 20Mbps	up to 5Mbps	\$99	<input type="checkbox"/> KABOOM SILVER	up to 15Mbps	up to 4Mbps	\$75	<input type="checkbox"/> KABOOM BRONZE	up to 10Mbps	up to 3Mbps	\$49	Kaboom Service is a basic unlimited offering without a guaranteed Committed Information Rate (CIR). This Service terminates at the modem. Any equipment, third party service, application or material provided beyond the modem is the sole responsibility of CUSTOMER. Public Static IP Address is not available for this service.
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<b>TV</b>	Service Request: <input type="checkbox"/> New <input type="checkbox"/> Reconnection <input type="checkbox"/> Termination <input type="checkbox"/> Relocation	<input type="checkbox"/> Additional TV
	<input type="checkbox"/> Basic <input type="checkbox"/> Premium	Set-Top Box Serial #

**TERMS & CONDITIONS**

This document (hereinafter, the "Agreement") is intended to be a contract between FSMTC and the person or entity identified above under Customer Information. The Agreement is subject to approval by FSMTC, and imposes binding obligations on the parties. The Agreement incorporates FSMTC's Terms and Conditions, Internet Acceptable Use Policy (<http://www.telecom.fm/support/internet/policy.htm>), attached hereto incorporated herein by this reference, and applicable rate plan information. By signing below, the undersigned represents that: (1) he or she is at least 18 years of age and legally competent to enter into this Agreement; (2) he or she has received copy of this Agreement and has read and fully understood the terms and conditions herein; (3) if he or she is acting on behalf of a business entity, all organizational requirements necessary to authorize this transaction have been completed and he or she has been authorized to legally bind the entity to this Agreement; and (4) all information provided by Customer in this Agreement is true and accurate.

Signature of Applicant	Date	Print Name
OFFICIAL USE ONLY		
<input type="checkbox"/> Approve <input type="checkbox"/> Disapprove	Date	Signature
COMMENT(S)		