

**SERVICE APPLICATION FORM**

		Order No.:	
		CSR. Name:	
		Customer Key:	
		Subscription No:	
		Date:	
Customer Name:		Island/Municipality:	
Customer Address:		Village:	
Employer Name:		Home Phone No.:	
Employer Address:		Work Phone No.:	
		Assigned Set Top Box #:	
		Assigned Smart Card #:	

**SUMMARY OF CHARGES**

**Services Requested:** (Click appropriate box)

MONTHLY RECURRING CHARGES			ACTIVATION CHARGES		
<input type="checkbox"/>	Residential Service	\$25.00	Activation Charge / Set-Top Box	\$25	
<input type="checkbox"/>	Commercial Service	\$45.00	Number of STB		
<input type="checkbox"/>	Additional Set Top Box	\$	Total Cost of STB (s)	\$	
<input type="checkbox"/>	Premium Channel	\$	CPE <sup>b</sup>	\$300	
<input type="checkbox"/>	Pay-Per-View Channel	\$	RG-59U Wire Charge <sup>c</sup>		
<input type="checkbox"/>	Hotel / Lodging Setting 40% of occupancy (e.g. 10 rooms: \$45 x 10 = \$450; \$450 x 40% = \$180 monthly charge)	\$	Additional Charge		
		Monthly Charge <sup>a</sup>	\$70.00	Total Charges	
				Payment Received	\$
			Date Pmt. Received		

<sup>a.</sup> Service charge is due upon service activation. Service will be active for 30 days.

<sup>b.</sup> CPE – Customer premise equipments which include subscriber decoder (set-top-box), smart card, remote control for decoder, antenna and all its components are valued at \$300. CPE is provided by MyTV and all equipment shall at all times remain the property of MyTV. The value of \$300 will not be charged to the Customer on issuance, but MyTV reserves the right to collect such amount if MyTV deems necessary. See conditions of service.

<sup>c.</sup> MyTV typically use up to 25 ft of RG-59U aqua seal coaxial cable to connect between the antenna and decoder to bring service to Customer's TV. Should there be any requirement by Customer to use in excess of the 25 ft, MyTV reserves the right to charge a one time fee equivalent to \$0.15 per foot.

## CONDITIONS SERVICE / INSTALLATION POLICY

FSM Telecom MyTV, hereinafter, "MyTV" and \_\_\_\_\_, hereinafter, "Customer" agreed as follows:

1. Customer warrants that all information provided on this application are true and are liable for any false information. By signing this application form, Customer is accepting all statements, information and conditions stated herein.
2. First month service charge is due upon service activation. Service will be active for 30 days. To extend service and avoid disconnection, payment must be made prior to or on the 30<sup>th</sup> day after previous payment.
3. If service is already disconnected, Customer is given 10 days after service disconnection to submit payment without penalty. If payment is made after this 10-day grace period, Customer account will be subject to a reconnection fee of \$10. At 30 days past due, Customer account will be considered 'permanently disconnected' and the process for the retrieval of MyTV CPE equipment will be initiated.
4. Customer warrants that he/she has complete authority to have installation made on the property and shall fully indemnify and compensate MyTV for loss or damage of any kind sustained by it by reason of such authority.
5. Customer hereby allows entry unto Customer's property at all reasonable times for the purpose of installation, maintenance, repair and inspection.
6. All Customer Premise Equipment (CPE) furnished by MyTV shall at all times remain the property of MyTV. This includes the addressable subscriber decoder box, smart card, remote control for decoder box and antenna that MyTV will install in Customer's establishment. Customer agrees not to allow any change, removal, disturbance or alteration of our equipment without our agreement. Except for normal wear and tear, Customer agrees to pay the following amounts for any equipment Customer damage, lose or fail to return at the conclusion of service:
  - Subscriber decoder box and smart card: \$158
  - Remote control for decoder: \$12
  - Antenna assembly: \$130

The prices above may change and MyTV will advise accordingly. In addition to the charges indicated, MyTV may also require Customer to defray the attorney's fees used to enforce this agreement. Customer is also responsible for the batteries in the hand-held wireless remote control unit. If Customer lose or damage the remote control unit, please notify MyTV immediately. All equipment must be returned to MyTV upon conclusion of service. Customer has a period of 30 calendar days from the termination of service to return all equipment to MyTV. MyTV reserves the right to charge Customer the full equipment cost should Customer fail to return all items.

7. MyTV is responsible for periodically doing area maintenance and for providing and maintaining service to Customer's establishment and all equipment installed that belongs to MyTV. MyTV will not be responsible for anything to do with Customer's TV set, including damage. Customer undertakes to take all necessary steps to protect MyTV's lines and equipment located on Customer's property, and agrees to be fully responsible and to pay MyTV for any such repair needed that result from the fault of the Customer.
8. ANY UNAUTHORIZED EXTENSION OR ADDITION TO LINES WILL BE REASON FOR IMMEDIATE TERMINATION OF SERVICE AND LEGAL PROSECUTION.
9. MyTV typically use up to 25 ft of RG-59U aqua seal coaxial cable to connect between the antenna and decoder to bring service to Customer's TV. Should there be any requirement by Customer to use in excess of the 25 ft., MyTV reserves the right to charge a one time fee equivalent to \$0.15 per foot.

10. MyTV regular installation fee does not include trenching, digging or putting in a new conduit in order to put in place the TV service. In addition, MyTV regular fee does not include any equipment or material in excess of what MyTV will provide to hold or secure firmly the antenna required for the service.
11. Customer has the right to terminate service at any time by signing a 24-hour written termination request at the MyTV office. Customer shall notify MyTV of any change of occupancy or ownership of the premises. Transfer of service to a new tenant shall be accomplished free of charge if MyTV is notified in writing before the service is disconnected. Failure to notify MyTV of a change in occupancy shall not relieve the Customer of responsibility for paying monthly service charges.
12. If MyTV service is interrupted and not corrected within 48 hours after notification from the Customer, credit will be given for each 24 hour period that service was interrupted. This does not apply to interruptions caused by fire, typhoon, earthquake, or other acts of God, failure by the power company to provide power, or other causes which are beyond the reasonable control of MyTV.
13. If MyTV must refer Customer's account to an attorney as collection agent, the Customer agrees to pay attorney's fees, court costs and administrative costs.
14. Should there be a change in MyTV fees, charges, deposits, billing practices, programming or in other associated areas and conditions related to Customer's TV service MyTV will do its best to notify Customer in advance. MyTV may send Customer a notice in the mail, post a message on MyTV program guide channel, place announcements in the newspaper, etc.
15. Basic channel line up or other program channels are never guaranteed to be the same and not necessarily always available. All programs are provided as available by content providers and always remain the property of the provider. Change in program line ups may not necessarily mean service charges may be reduced or increased.
16. Customer agrees that there have been no other promises made by MyTV to Customer except those in this agreement and it is an addition to the terms and conditions entered under the Service Application order form between Customer and FSM Telecom for the provision of telephone services. This agreement begins when MyTV provide Customer with TV service.

<b>CUSTOMER</b>	<b>MyTV Yap</b>
PRINT NAME :	
SIGNATURE :	
DATE :	